



1303 W. Sheridan Ave., Shenandoah, IA 51601
712-581-7325, office@swift-office.net

Thursday June 25th, 2026

IMPORTANT UPDATE: Discontinuation of TV Services Effective December 31st, 2026.

Dear valued customer,

Thank you for being a loyal SWIFT Services LLC, customer. We are writing to inform you of an upcoming change to our service offerings that will affect your television package.

Effective December 31, 2026, SWIFT Services LLC, will permanently discontinue our TV services. This decision allows us to focus 100% of our resources on delivering the fastest, most reliable internet and crystal-clear phone services to your home.

Here is what you need to know about this transition:

Automatic Removal: Your TV service will automatically disconnect on December 31, 2026. You do not need to call us to cancel it.

Billing Adjustments: Your monthly bill will automatically drop to reflect only your internet and/or phone services starting with your January 2027 billing cycle.

Equipment Return: If you lease a TV set-top box or remote from us, it must be returned. Please drop it off at our local office located at 1303 W Sheridan Ave in Shenandoah. Equipment must be returned by January 31, 2027, to avoid unreturned equipment fees.

Alternative Options: To help you transition, we recommend exploring streaming services (such as YouTube TV, Hulu + Live TV, or FuboTV) which run perfectly over our high-speed internet network.

We understand that changing your TV provider is an inconvenience, and we sincerely apologize for this disruption.

If you have any questions about your account or equipment returns, please call us at 712-581-7325 or stop by the office with the address provided above.

Please note: If you have Internet and Phone services, they will not be interrupted. Those services will continue to operate exactly as they do today.

Thank you for your understanding and for choosing SWIFT Services LLC.